



**7th international EFJCA Conference
and network meeting**

Heraklion, Greece – 6 and 7 Oktober 2025

**From Vision to Implementation:
Advancing Gender-Responsive Multidisciplinary Policies**

Towards Sustainable Family Justice Centers

Experiences of FJCs in Europe: Building, Sustaining, and Centering a multidisciplinary approach

SVSeD: Service for Sexual and Domestic Violence, Milan, Italy

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When it all began...

ABOUT MEMBERSHIP TRAININGS CENTERS **NEWS** CONFERENCE GRANTS HOPE VOICES CONTACT **ESCAPE**

OPENING FIRST ITALIAN FAMILY JUSTICE CENTER: FJC MILAN

FJC-news

Newsflash

Conferences

April 30, 2021

We are proud to announce the opening of the FJC Milan. Under leadership of Dr Alessandra Kusterman and the support of EFJCA-focal point Michele Rabalotti 'Il centro di Soccorso Violenza Sessuale e Domestica del Policlinico' becomes the first Italian FJC.

Joint signature of the protocol

The collaboration has started four years ago and the publication of the joint signature of the protocol drawn up in 2019 was delayed by the COVID-19 pandemic.

'Il centro di Soccorso Violenza Sessuale e Domestica del Policlinico' (SVSeD) is the first Italian public anti-violence center, which is aimed at all victims of violence, of any sex and age. It is part of the IRCCS Ca 'Granda Hospital Maggiore Policlinico Foundation. It is based in Milan, within the Mangiagalli Clinic.



21st International FJC-Conference

On 19 April, on the occasion of the 21st International Conference of Family Justice Centers, virtually hosted by the United States, the Guzzetti Foundation and SVSeD were invited to announce the opening of SVSeD as the first Family Justice Center in Italy.

Michele Rabalotti, General Manager of the Guzzetti Foundation, were present, together with Alessandra Kustermann, Head of SVSeD and Giussy Barbara, gynecologist at the center. Participants in the 21st International Conference of Family Justice Centers expressed great enthusiasm, congratulating the Guzzetti Foundation and SVSeD for the important milestone achieved.



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When it really began...



1996, Gynecology Unit,
Policlinico Hospital, Milan



A group of gynaecologists, led by Alessandra Kustermann (a gynaecologist, feminist and Italian politician), decided to set up a **24-hour emergency centre for women who had been victims of sexual violence**



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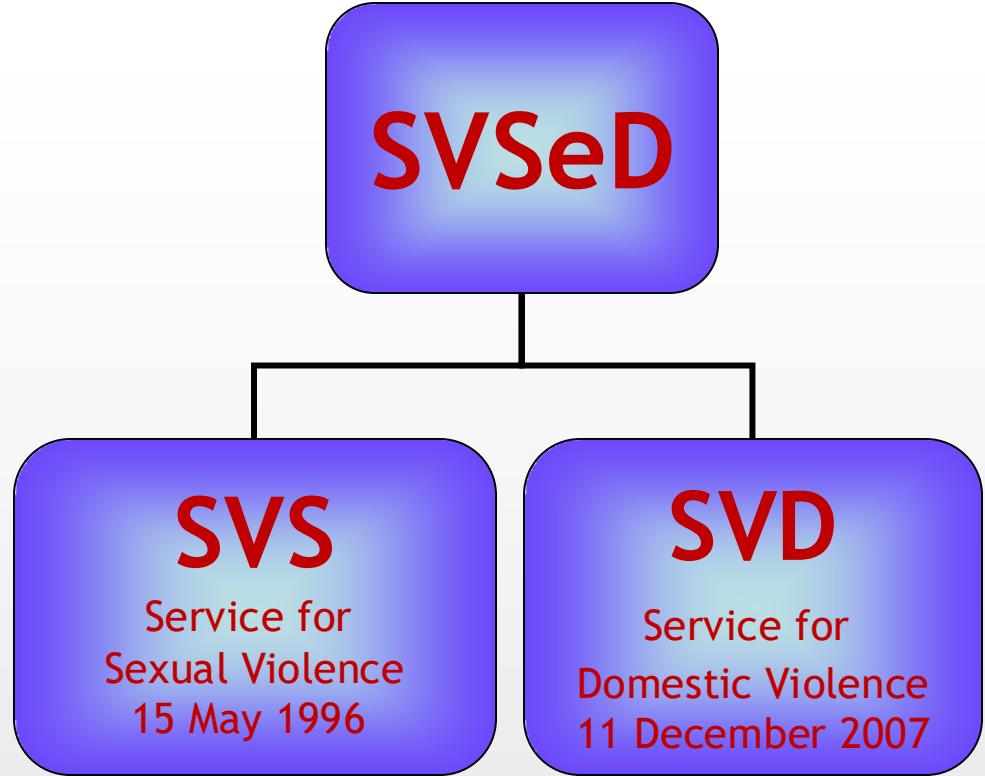


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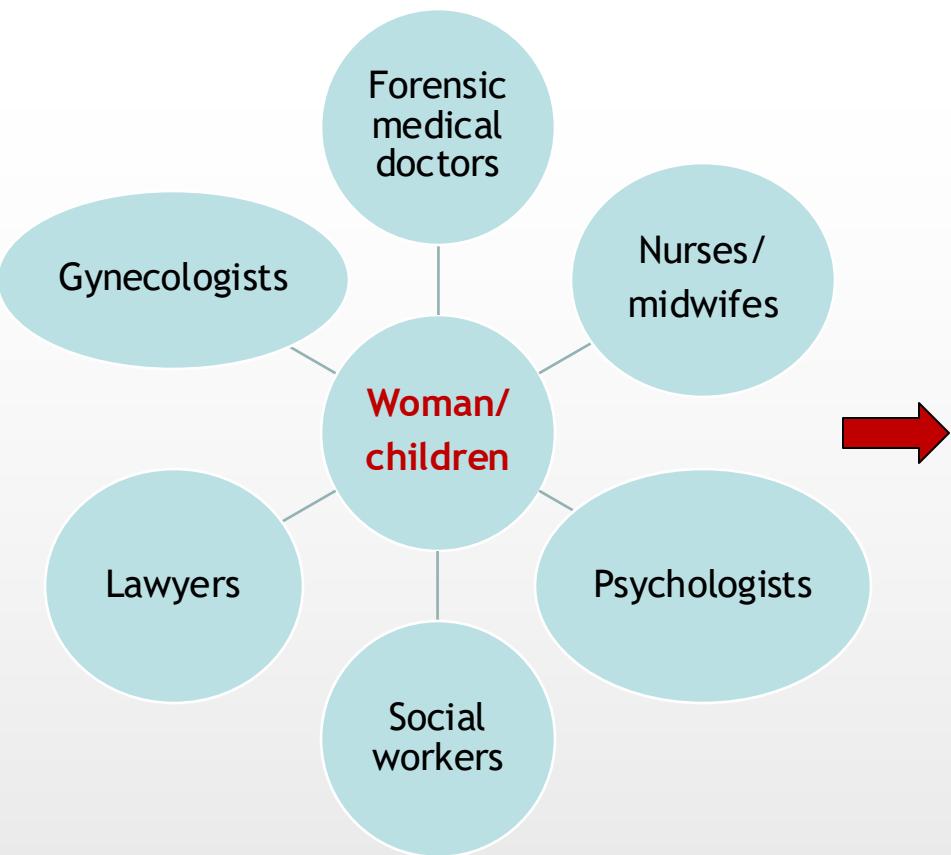
SVSeD: Soccorso Violenza Sessuale e Domestica (Service for Sexual and Domestic Violence)

The SVSeD mission

Integrated health,
psychological, social,
and legal support to
survivors of gender-
based violence



Multidisciplinar SVSeD team



Close collaboration with

- Others physicians of the Policlinico Hospital (such as infectivologists, paediatricians, emergency doctors, psychiatrists)
- Cultural mediators of the Policlinico Hospital
- Network with all the anti-violence centers of the Municipality of Milan (for shelters)
- Network with territorial social services and welfare
- Law enforcement
- Judicial authority
- Center for the treatment of perpetrators



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What SVSeD provides

- **Health care** (gynecologists, forensic doctors) h24, in emergency and follow-up
- **Psycho-social support**
- **Ward admission if high risk of violence**
- **Free legal advice and assistance** provided by the SVS DAD Onlus association
- **Raising awareness** on gender-based violence
- **Training** for professionals, school, hospitals
- **Research**



Initial **emergency reception**

Psychosocial processing trauma process (follow-up)

Risk evaluation and connection with the anti-violence network for shelters (if high risk)

Empowerment

Help with **reintegration into the workforce**

Assistance with administrative procedures (e.g. for foreign women)

Psychological support for parents in cases of sexual abuse of minors



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How to access SVSeD



Mangiagalli Clinic
via della Commenda, 12
20122 Milano

How to reach us by public transportation

UNDERGROUND

- M3 Yellow Line – Crocetta or Missori stop
- M1 Red Line – San Babila or Duomo stop

BUS

- n.94, stop Policlinico Hospital
- n.84, bus stop P.ta Vittoria–Guastalla n.54, bus stop Via Larga/Fontana From Linate airport: n.73, via Larga/Fontana stop
- From Central Station FS: n.60
- Stop L.go Augusto

TRAM

- n.16, stop via Lamarmora or C.so di Porta Romana/Via S.Sofia
- n.24, stop C.so di Porta Romana/Via S.Sofia
- n.12, 19, 27 stop L.go Augusto
- n.15, Duomo stop



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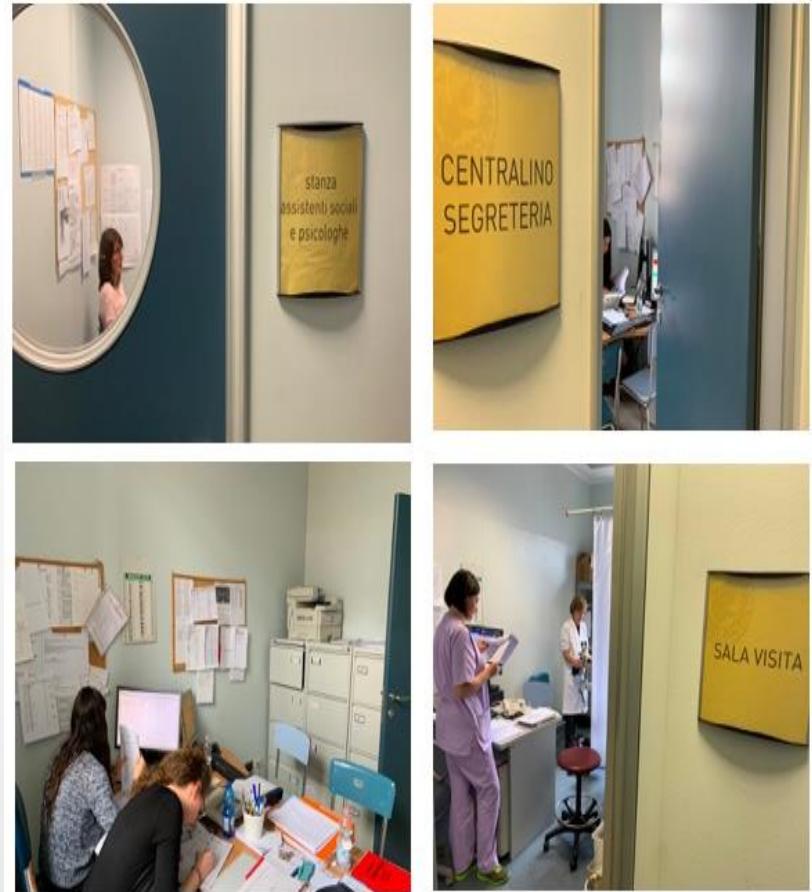


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SVSeD model

SVSeD is **open to the public 24/7** for emergency medical evaluation.

Psychologists and social workers are available for in-person urgent evaluation on weekdays from 9 a.m. to 7 p.m. and on Saturdays from 9:30 a.m. to 2 p.m. **On nights and on Sundays** they can be contacted by phone.



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SVSeD model: health assistance

Physical examination and evidence collection is conducted in full respect of women's dignity and with her consent

Attention to guarantee:

- A meticulous examination,
- Interpretation and documentation of all genital and extragenital injuries,
- Correct evidence collection



DNA swabs



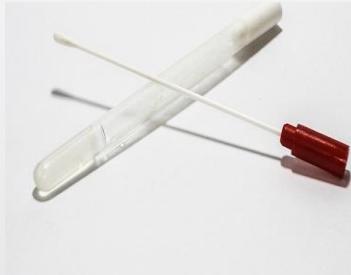
Sperm slides



Toxicological test

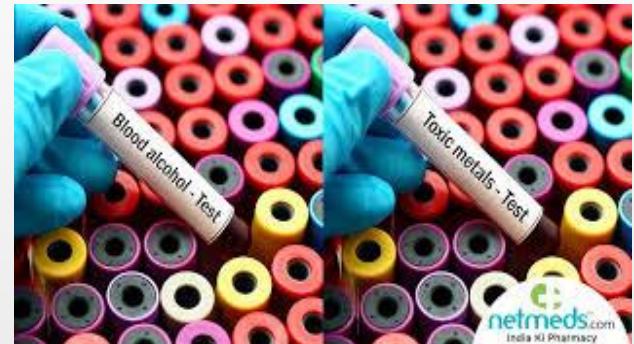


Clothes



Evaluation of sexually transmitted diseases and provision of prophylaxis

Evaluation of pregnancy risk and prevention



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Who pays the bill????



National Health Public System

Specific founding (about 900.000 € per year by Lombardia Region (anti-violence network) and Municipality of Milan

Scientific or ministerial grants



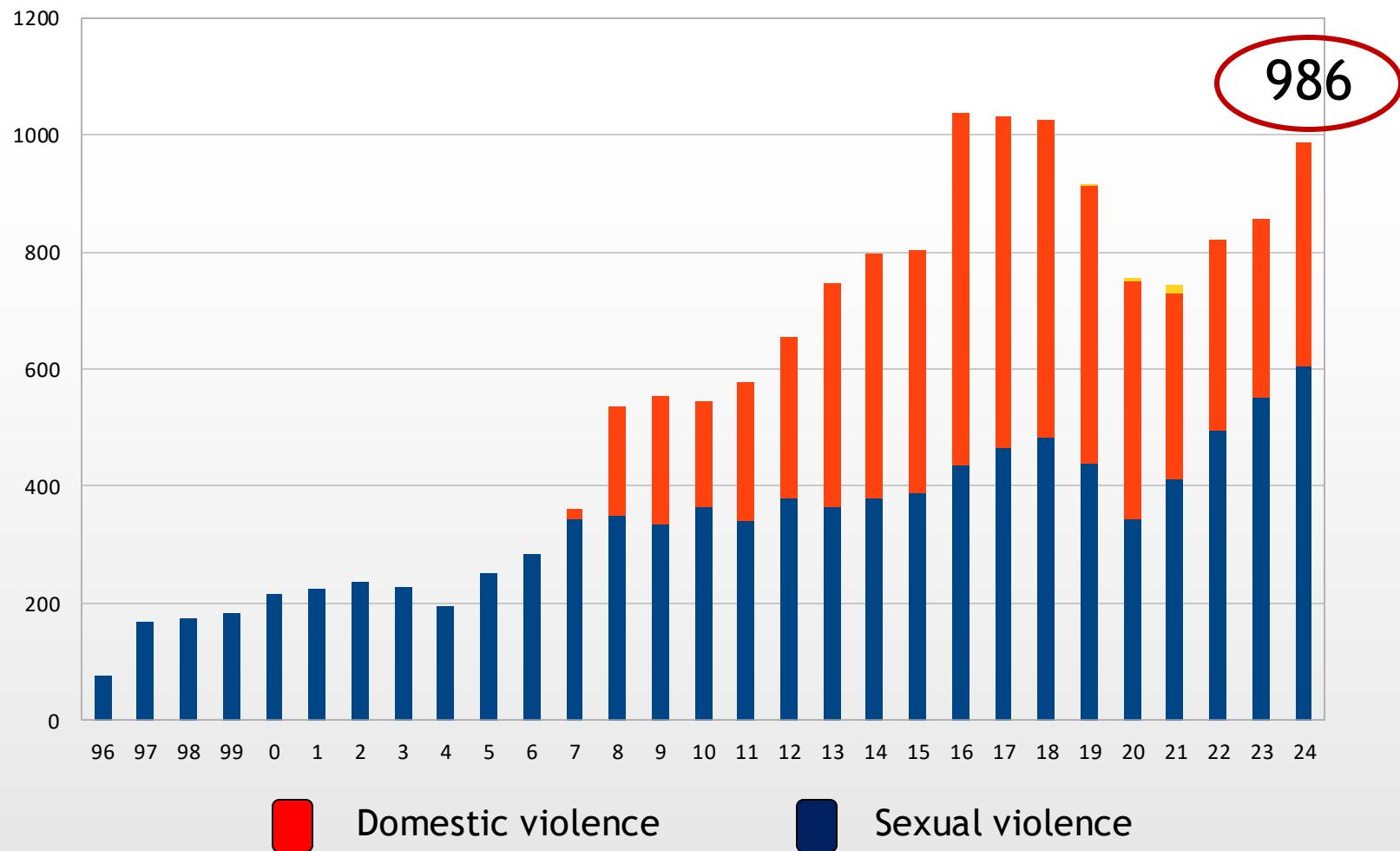
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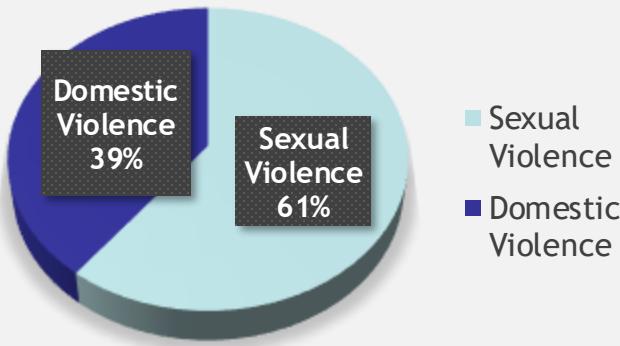
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Access to SVSeD from 1996 to 2024



Some SVSeD data: 2024

Type of violence



TYPOLOGY OF SEXUAL VIOLENCE	N (%)
Report of sexual violence	401 (66,5%)
Drug facilitated sexual assault	93 (15%)
Suspected child abuse	53 (9%)
Past history of sexual violence (>1 year)	23 (3,8%)
Not relevant (consensual relationship, psychiatric acuity)	33 (5,4%)
TOTAL	603

A total of 66 cases involving people of biological male sex (6.6%) were recorded as having been subjected to sexual violence.



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Some SVSeD data: 2024

Typology of domestic violence	N (%)
Physical violence	269 (70.2%)
Psychological violence	217 (56.7%)
Economic violence	32 (8.4%)
Stalking	27 (7.0%)
Serious threats	51 (13.3%)



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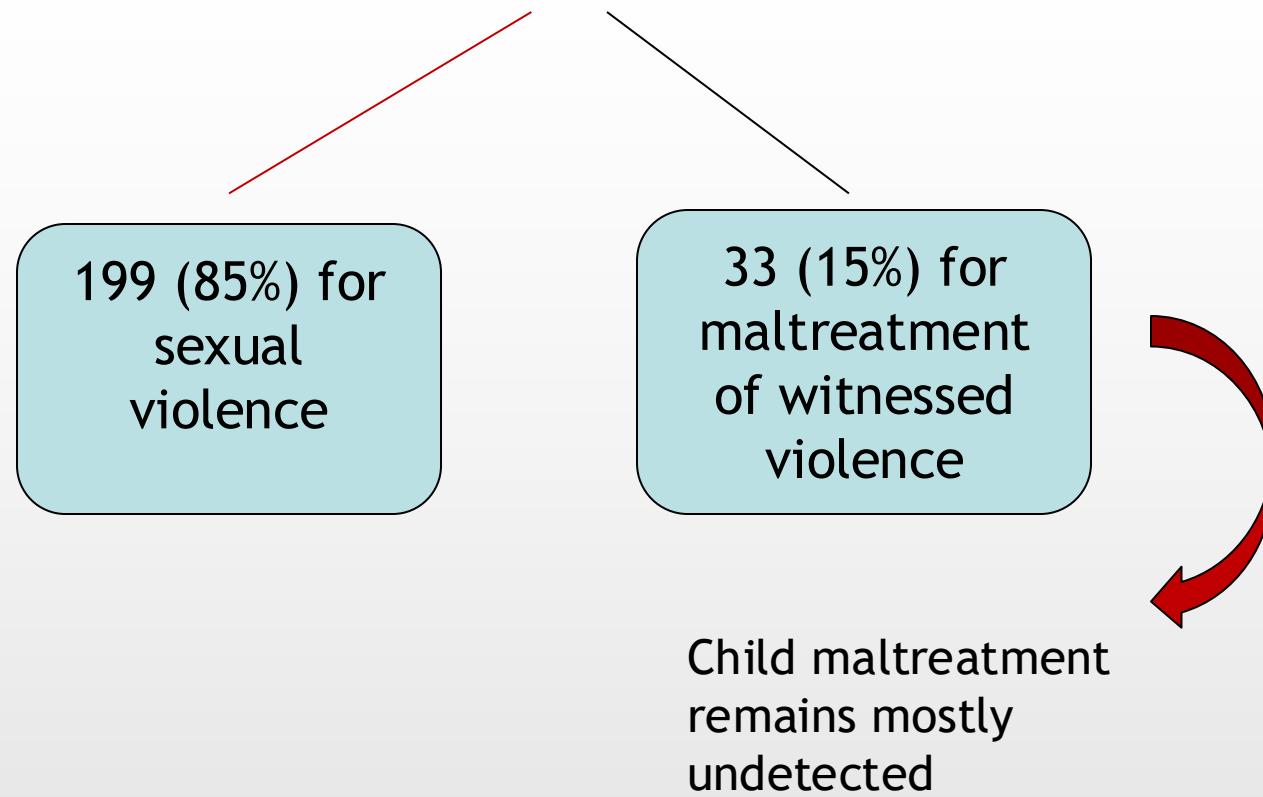
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Some SVSeD data: 2024

232 minors (23.5% of the total sample)



Thanks

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WHO SUFFERS SEXUAL VIOLENCE

FIRST AID

tel. 02 5503 2489
24 hours a day, 365 days a year

AFTER THE EMERGENCY

tel. 02 5503 2489
fax 02 5503 2490
monday to friday
from 9 a.m. to 7 p.m.,
saturdays from 9.30 am to 2 pm
svsed@policlinico.mi.it

WHO SUFFERS DOMESTIC VIOLENCE

FIRST AID

tel. 02 5503 8585
24 hours a day, 365 days a year

AFTER THE EMERGENCY

tel. 02 5503 8585
fax 02 5503 2490
monday to friday
from 9 a.m. to 7 p.m.,
svsed@policlinico.mi.it



@PoliclinicoMI - www.policlinico.mi.it



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Those who suffer violence
find rescue,
understanding and help
always and immediately

Public anti-violence centre
Mangiagalli Clinic
via della Commenda, 12
20122 Milano



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