

New Orleans Family Justice Center

Multiple agencies, coordinated and trauma-informed, providing services under one roof



www.nofjc.org

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NEW ORLEANS FAMILY JUSTICE CENTER



ORLEANS PARISH SHERIFF'S OFFICE

- Crime Victim Compensation



NEW ORLEANS POLICE DEPARTMENT

- Domestic Violence Unit
- Sexual Assault Unit



TULANE LAW SCHOOL

- Domestic Violence Law Clinic

NEW ORLEANS FAMILY JUSTICE ALLIANCE

SAFE HOUSING

- Crescent House Emergency Shelter
- Annex 1&2 (18 shelter units)
- Transitional Housing
- Rapid Re-Housing
- Permanent Supportive Housing
- Section 8 Housing Vouchers

TRAUMA RECOVERY

- Individual Therapy
- Support and Therapy Groups
- Alternative Healing Therapies
- Polyvictimization Initiative
- Camp Hope America/LA

CRISIS INTERVENTION

- 24-Hour Crisis Line
- Intake Specialists
- Case Management
- Flex Housing
- Advocacy Initiated Response
- Legal Advocacy
- Hospitality

EDUCATION AND EMPLOYMENT

- Public Benefits — SNAP
- HiSet/GED
- Budgeting/Training
- Employment Search

FORENSIC PROGRAM

- SANE Examinations for Sexual Assault
- Domestic Violence and Non-fatal Strangulation
- Community Education



SEXUAL ASSAULT SERVICES

- Training
- Crisis Intervention
- Medical Advocacy
- SART (Sexual Assault Response Team)
- Trauma Response

OUTREACH & PREVENTION

- Rape Prevention Education
- Community Education
- Community Fundraising Events



ORLEANS PARISH DISTRICT ATTORNEY



SOUTHEAST LOUISIANA LEGAL SERVICES



HOPE COMMUNITY HEALTH CLINIC

- Primary Health
- Behavioral Health
- Meditation Management



LEGAL INNOVATORS FOR TOMORROW



FAMILY JUSTICE LEGAL CENTER



CITY OF NEW ORLEANS HEALTH DEPARTMENT

- Blueprint for Safety Project
- SART (Sexual Assault Response Team)
- AIR (Advocacy Initiated Response)
- Fatality Review

A COMMUNITY PARTNERSHIP THAT CARES ABOUT HURTING FAMILIES

WRAPPING SURVIORS AND FAMILIES IN SAFETY AND SERVICES

“One-stop shop”



□ FREE & CONFIDENTIAL SERVICES for:

- Intimate Partner Violence
- Sexual Assault
- Child Abuse/Child Sexual Abuse
- Stalking
- Human Trafficking
- Secondary Survivors
- All genders and sexual orientations welcome
- Services provided in English & Spanish
- 24-hour Hotline
- Emergency Shelter & Transitional Housing
- Case Management, Risk assessment, and Safety planning
- Individual and Group Counseling
 - Adults & Children (age 5+), Secondary Survivors
- Holistic Healing Activities
 - Yoga, Art Group, belly dance, massage, ear acupuncture, etc...
- Advocacy – medical, criminal, civil
- Civil Legal Services: Divorce, Custody, TROs
- NOPD Sex Crimes & Domestic Violence Units
- Education, Employment, & Public Benefits
- Forensic Services (Sexual Assault Examinations and Domestic Violence Injuries)
- Primary Healthcare: **HOPE Clinic**
- Community Education, Teen Outreach and Violence Prevention

Our approach...



- We listen with compassion
- We never judge survivor's choices
- We believe that everyone can heal
- We believe that everyone can change (with enough support and determination)
- We believe in empowerment
- We are here to restore HOPE and keep families safe

Seeing OPPORTUNITY Not Just Disaster

HURRICANE KATRINA – 2005

- Provided the opportunity to re-vision how we deliver services:
 - Was what we were doing enough?
 - Was the framework enough?
 - Were we meeting the holistic needs of survivors?
 - If we are going to rebuild from scratch – the time, the effort, the money
would it look the same?





STRATEGIC PLANNING PROCESS

BUILDING BLOCKS:

- PHASE I: ASSESSMENT AND PLANNING PHASE

March 20-21, 2007



STRATEGIC PLANNING PROCESS



DREAM BIG

WHAT WILL OUR FJC LOOK LIKE IN
FIVE YEARS?
TEN YEARS?
FIFTEEN YEARS?
TWENTY YEARS?

Vision of the New Orleans Family Justice Center- 2012

Focus Question: *What will our Family Justice Center look like in five years?*

Familial Family Friendly Environment	Education for Empowerment	24Hour Accessible Wrap-Around Services	Naturally Nawlins	State of the Art Justice for Victims	Culturally Competent Staff & Volunteers	Community Based Sustainability	5-Star Hospitality	Best Care Anywhere
<p>Friendly reception Environment, No Uniforms</p> <p>Warm, Inviting, Peaceful, environment (grass, waterfalls, etc)</p> <p>Neighborhood setting vs. building</p> <p>Family Hope Center* Family Celebration Center</p> <p>Safe and secure environment (home-like)</p> <p>Playground & Garden = "Camp HOPE"</p> <p>N.O. Architecture and colors</p> <p>Playground, pool, Jacuzzi, kids (Designs by Aquarium, Children's Museum)</p>	<p>Multi-purpose campus style facility</p> <p>Vocational training (N.O. centric) & job placement, education/career counseling</p> <p>Empower victims and conduct follow up to address job needs, safety needs, etc.</p> <p>Computer labs; adults/kids tutors</p> <p>Interactive learning for kids</p> <p>Skilled training and education Uob training)</p> <p>Focus on Economic development and job training</p>	<p>Holistic Approach to services for victims and their families (empowering)</p> <p>Creating support systems in the absence of families</p> <p>Ecumenical Chapel</p> <p>Access to services 24 hrs/day</p> <p>Breaking down barriers</p> <p>Pet/Animal Care</p> <p>Support networks for family & friends of victims</p>	<p>NOLA Cultural Center</p> <p>-music -arts (NOCCA)</p> <p>-culinary</p> <p>Musicians for Marketing</p> <p>Incorporate culture (Red Bean Monday & Fish on Friday)</p> <p>Local Music Unifies through -Concerts</p> <p>-Music therapy</p> <p>Addressing violence in a non-gendered approach</p>	<p>Child Care Center</p> <p>Children's Activities, Education, Counseling</p> <p>Park, Green space, playground</p> <p>Partnership with Schools;</p> <p>Effective case screening and charging</p> <p>Evidence based research facility</p>	<p>Restoring Hope for Service Providers; Morale</p> <p>Qualified and experience staff</p> <p>Creating excitement through volunteering</p> <p>Bilingual, multi cultural greeter to guide clients through process</p> <p>Mid level collaboration</p>	<p>Ongoing funding for elderly center and youth center</p> <p>Fundraising in community(private sector)</p> <p>Jazz fest tent, family reunion day, fundraiser</p> <p>Dedicated on-going funding</p> <p>Collect histories (oral, written) for therapy & PR</p>	<p>"Shelter" like a Bed and Breakfast</p> <p>Short term emergency housing and long term housing solutions</p> <p>Safe housing (village concept)</p>	<p>State of the Art Medical</p> <p>Holistic Health Services at the FJC</p> <p>Excellent Health Care Services</p>

ADDRESSING HOUSING NEEDS

Development of Expanding Housing Continuum



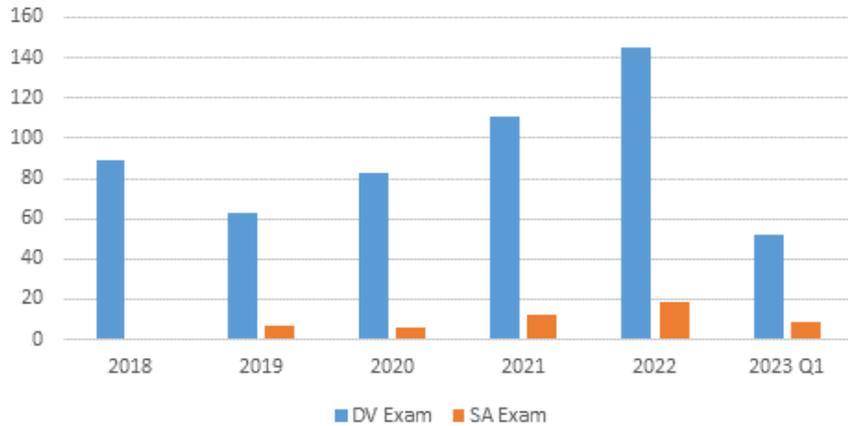
The Data That Drove the Vision TO ADDRESS MEDICAL NEEDS

	2016	2018	2020	2023 (Thru 10/23)
Total Survivors Served	1,600	1,807	2,707	3,043
New Intakes	582	538	764	1,475
Danger Assessments	532	485	465	831
YES to “Choking”	334 (63%)	319 (66%)	291 (63%)	527 (63%)
Forensic Assessments	129	159	172	211

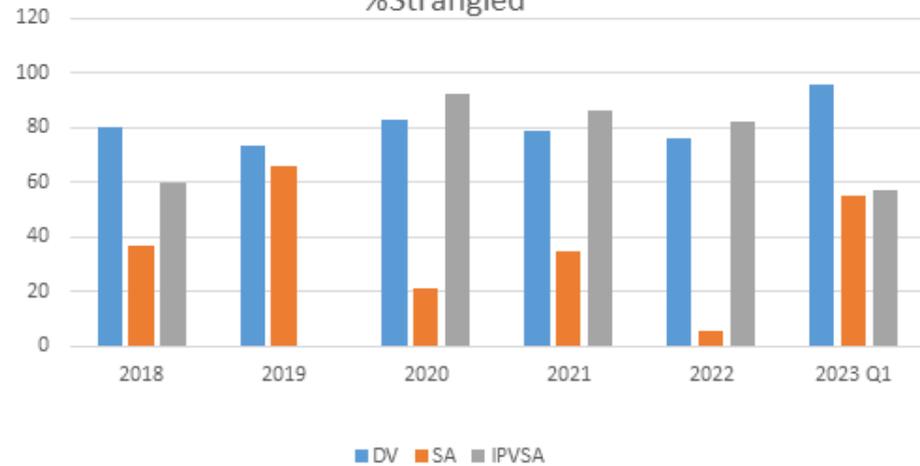
The NOFJC has been tracking “choking” answers on danger assessments since 2013 with consistently having a greater than 60% positive response.

The Data That Drove the Vision TO ADDRESS FORENSIC NEEDS

Forensic Exams



%Strangled



	2018	2019	2020	2021	2022	2023 Q1
DV	89	63	83	111	145	52
SA	0	7	6	12	19	9

	2018	2019	2020	2021	2022	2023 Q1
DV	80%	73%	83%	79%	76%	96%
SA	37%	66%	21%	35%	5%	55%
IPVS A*	60%		92%	86%	82%	57%

STRATEGIC PLANNING PROCESS

GOVERNANCE AND FACILITIES

**** Who will lead this initiative ****

Government Led??

**** County**

**** City**

Non-Profit Led??

**** Existing Victim Service Organization**

**** New 501c3**

STRATEGIC PLANNING PROCESS

OPERATIONS and SERVICE DELIVERY??

- ** Who are we serving??**
- ** What organizations are serving them now??**
- ** Who has the buy-in??**
- ** Who will commit to on-site staff?**
- ** Who is willing to sign an MOU?**

STRATEGIC PLANNING PROCESS

COMMUNITY ENGAGEMENT AND OUTREACH

- ** What brings survivors to the FJC??**
- ** How do we address safety and confidentiality??**
- ** What messages are we sending to the community and to survivors??**
- ** Is everyone welcome??**

STRATEGIC PLANNING PROCESS

FUNDING AND SUSTAINABILITY

- ** Who are our funders??**
- ** Mix of government/private funding**
- ** What governance structure willing to take on the responsibility??**
- ** If not for profit board – what is the responsibility of the board to raise funds?**

STRATEGIC PLANNING PROCESS

RESEARCH, DATA AND EVALUATION

- ** Baseline Data – where are we now??**
- ** How do we know if the FJC makes a difference in the lives of survivors?**
- ** Who is coming to the center and for what? What services did they get??**
- ** How is the center accountable to survivors and the community that supports it?**

