"Survivors should not have to adapt to what is offered by the service providers or systems."

Voices

The EFJCA is a legal entity and the officially recognized network of the Family Justice Centers and affiliated multi-agency models in Europe. It promotes the FJC model and provides a central platform for its members. As an umbrella organization the EFJCA exchanges knowledge, experiences and good practices among its members.

The EFJCA provides the Family Justice Centers and affiliated multi-agency models with customized tools, specialized methodologies and on-the-job-training, which leads to continuous improvement of the Centers and helps them to create better resources for victims of domestic violence, child abuse and sexual violence and their families.

Vision and mission of the EFJCA

The vision of the EFJCA is to develop a safe place for victims of domestic violence, child abuse and sexual violence, and their families, in all European countries and regions.

A place where:
- all the needs of the victims, children and their families are met
- safety is assured
- children are protected
- perpetrators are held accountable
- the violence stops
- empowerment is increased
- hope and perspective is realized
- and WE ALL WORK TOGETHER.

The mission of the EFJCA is to create a European network of Family Justice Centers and affiliated multi-agency models, focusing on an integrated approach of domestic violence, child abuse and sexual violence, with close working relationships, shared training and assistance, collaborative learning processes, coordinated funding assistance and transformational leadership. The EFJCA is in all its activities driven by the voice of victims.

The EFJCA subscribes:
- the Council of Europe Convention on preventing and combating violence against women and domestic violence
- the DIRECTIVE 2012/29/EU of the European Parliament and of the Council, establishing minimum standards on the rights, support and protection of victims of crime
- the UN convention on the Rights of the Child.

"We must honor and respect, and then we can help"

Casey Gwinn & Gael Strack

"Survivors should not have to adapt to what is offered by the service providers or systems."

Voices
"Good partners work together. Great partners complement each other"

Napoleon Hill

"No single organisation is responsible for any major social problem, nor can any single organisation cure it"

John Kania & Mark Kramer

**What is a Family Justice Center (FJC)?**

A Family Justice Center is a multiagency, multidisciplinary service center where public and private agencies assign staff members to, on a full-time or part-time basis, to provide services to victims of domestic violence, child abuse and sexual violence and their families from one location.

The overall goal of a Family Justice Center is to ensure that clients have access to all necessary services, to reduce the number of places victims must visit and the number of times victims have to tell their story. Victims and their families who report there can obtain legal advice, safety planning, make a statement, obtain accommodation planning, medical evidence of violence, transport assistance, trauma processing, e.d.

**The guiding principles**

A FJC is defined by the following guiding principles:

- **safety-focused**: increase safety, promote healing, and foster empowerment through services that promote victim autonomy
- **kind hearted**: develop a FJC that values, affirms, recognizes and supports staff, volunteers, and clients
- **survivor driven**: shape services to clients by asking them what they need
- **empowered**: offer survivors a place to belong even after the crisis intervention services are no longer necessary
- **relationship-based**: maintain close working relationships among all collaborators/agencies
- **offender accountability**: increase offender accountability through evidence based prosecution strategies and/or evidence based treatment programs
- **transformative (willing to change)**: evaluate and adjust services by including survivor input and evidence based best practices
- **culturally responsive**: commitment to the utilization of culturally relevant service approaches.

**How do you become a member of the EFJCA?**

Network partners and organisations active in the approach of domestic violence, sexual violence and child abuse and subscribe the guiding principles can become a member of the EFJCA. Applying for a membership can be done through e-mail or the EFJCA website. For more information regarding the membership you can contact the EFJCA by e-mail or phone.

**What is the added value of a EFJCA membership?**

EFJCA members are part of a European and even worldwide network and brand, making the local centers stronger, more visible and providing status, on a local, national and international level. The Alliance provides a lot of added value for their members through a range of activities, products and benefits.

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